



A PLAYCORE Company

# IWF Warranty Statement

## Warranty

AquaWorx shall warrant all properly installed and maintained aquatic play equipment (excluding consumables) for a period of one year from the date of shipment, unless otherwise qualified, below. This includes all components for water features, waterslides, and multi-level water playsets that are included on the original signed sales order. AquaWorx, at its option, shall replace or repair any materials, components, or workmanship found to be defective within the warranty period when returned to the factory, freight prepaid. No equipment or parts may be returned to AquaWorx for repair or replacement without a factory-issued RMA (Return Material Authorization).

## Special Provisions

The following equipment shall be warranted for the terms noted when properly installed and maintained:

**Structural Pipe:** Stainless steel pipe used in the fabrication of AquaWorx aquatic play equipment shall be warranted against structural failure for a period of 25 years.

**Finish Coating:** Shall be warranted for a period of 2 years against peeling, chipping, or fading under normal environmental conditions.

**Acrylic Accents:** Shall be warranted for a period of 2 years against fading or cracking under normal environmental conditions.

**Polyurethane Components:** Shall be warranted for a period of 2 years.

**Decals:** Shall be warranted for a period of 1 year.

## Exclusions

This warranty does not include damage resulting from lightning, vandalism, improper maintenance, operator error, Acts of God, failure to comply with codes of the jurisdiction having authority, normal wear and tear, or other conditions beyond the control of AquaWorx. Nor does this warranty cover labor, freight charges, or incidental materials required to implement repairs. AquaWorx shall not be held liable for damage to other equipment or materials, loss of time, profits, or any inconvenience, directly or indirectly, resulting from the failure of equipment or materials furnished by AquaWorx. AquaWorx will not accept liability for any costs associated with the removal or replacement of equipment in difficult-to-access locations. These extraordinary costs shall be the responsibility of the customer, regardless of the reason necessitating the removal of the product from service. No other warranty, expressed or implied, exists beyond that included in this statement.